

Product Care, Information & FAQs

What is the Product manufactured from?

A special mix of GRC materials and cement. GRC stands for Glass-Fibre Reinforced Concrete, making it substantially stronger than standard concrete. Due to the nature of the manufacturing process, it is also of a much lighter weight.

Is there a product warranty?

TECTONIC are proud of the quality products and services we provide. Knowing that we offer New Zealanders a fantastic low maintenance, attractive, hard wearing range of products, means we stand by everything we manufacture with confidence that it will serve you well for many years. Committed to serving happy customers, TECTONIC are pleased to offer a **24 Month "Customer Satisfaction" warranty**. Please ensure you receive a warranty flyer for full details when you purchase your furniture.

Do you ship New Zealand wide?

Absolutely. Freight can be organised direct to your door- anywhere in NZ. You can discuss the options with TECTONIC or your retail outlet.

Can I put TECTONIC products on a deck or apartment balcony?

YES. Due to the product being lighter than ordinary concrete, in most situations the furniture can be placed on these surfaces. A large 2.2m Dining Table and Pew seat setting will only weigh approx 320kgs. TECTONIC planters are a popular option for apartments due to their lighter weight. All TECTONIC furniture can be lifted by 2 able people.



What are the standard finish options?

Tectonic furniture comes in standard size and colour options (see over for details.) Also available are full design and custom making services for specific size and colour choices. Tectonic also offer a professional concrete polishing and "cut" aggregate finish service for designer and specialised projects or if you're just looking for that "something different". Please contact Tectonic to discuss your individual project requirements.

How should I maintain my furniture?

Very little maintenance is required. Several coats of solvent based sealant has been applied to all products before leaving the factory. This helps to repel water and other liquids, and will help prevent deep stains from occurring e.g red wine. Most spills can be removed by the use of hot soapy water and a soft cloth or nylon brush. By far the best solution is to place the furniture in full sun, where the natural sunrays will bleach out any imperfections.

What is the white appearing on my furniture?

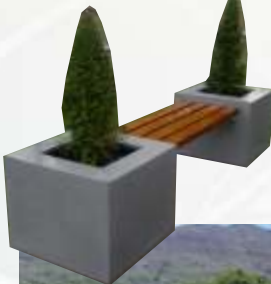
In some instances, you may notice some white salt deposits on the surface of the furniture. This is called "efflorescence" and occurs naturally in all concrete products. Simply it is the natural salt deposits coming to the surface whilst the concrete cures fully. It shows more after a period of rain, and will cease over time as the concrete cures. In the meantime the salts can simply be wiped away with a damp cloth. It shows more on darker colours as the contrast is greater.

What other products are available?

Tectonic are manufacturers of a huge variety of GRC products for the residential, commercial and hospitality industries. We also manufacture outdoor kitchen and fireplace units, shop and bar fit-outs, landscaping modules, water features, pots, planters, reception counters and more. We are happy to work in with your plans. Please contact us for custom making options or check out our website for more information.

Tectonic make a full range of outdoor furniture and complimentary low maintenance landscape products.

Visit www.tectonic.co.nz for more information.



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www.tectonic.co.nz

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to suit
New Zealand
conditions

GRC Concrete Furniture
The low maintenance solution
to all season entertaining



the ECO choice
stylish & sustainable



great choice for you
great choice for our earth



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